

# How to apply for **SCRA benefits.**

If you're entering the service, called to active duty in the military, or you're a deployed service member, you may have access to benefits under the Servicemembers Civil Relief Act (SCRA).

The SCRA is intended to postpone or suspend certain civil responsibilities—many of them financial—so you can devote full attention to your duties and help alleviate any stress on your family.

## **1** COLLECT DOCUMENTATION

In order to see if you're eligible for protections and benefits under the SCRA, **please reference your loan number** and deliver one of the following to us:

[A copy of your active duty orders.](#)

— or —

[A letter on official letterhead from your commanding officer that includes:](#)

- Your full name, including your middle initial
- Your social security number and date of birth
- Your home address
- Your commanding officer's signature
- Your commanding offer's telephone number (for verification purposes)
- Acknowledgement that the information will be relied upon by a creditor

## **2** PROVIDE DOCUMENTATION TO US

You can email electronic versions of your documents to:

**[SCRA@roundpointmortgage.com](mailto:SCRA@roundpointmortgage.com)**

To submit hard copies, mail them to:

**RoundPoint Mortgage Servicing Corporation**  
**PO Box 19409, Charlotte, NC 28219-9409**

## **3** WAIT FOR OUR RESPONSE

Please allow us five business days to review and respond to your inquiry.